



TOWN OF AURORA/CYGHA

UPDATED PROTOCOLS – RETURN TO PLAY

Town of Aurora Return to Play Introductory Statement

It is imperative that all Sport Clubs regard health and safety as the highest priority, as one person's actions can negatively impact the health and wellness of other groups within the building. All Sport Clubs are expected to follow regulations and direction set by Town staff, respect the Return to Sport Guidelines from other Sport Clubs who share the facility, and work with the Town to create a safe environment for all.

Zero Tolerance: Due to numerous concerns with abusive and otherwise inappropriate behaviour during previous modified re-opening of the Town's indoor recreation facilities, there will be a **zero tolerance** policy in effect. Any inappropriate or abusive behaviour toward staff, other facility visitors, or otherwise, must be addressed immediately.

Upon notification from the Town of any such behaviour by any participant, staff, volunteer, parent/guardian or other person associated with the permit, the permit holder will be expected to investigate and upon confirmation will be required to take immediate action, which may include:

- Temporary suspension of the entire team
- Temporary suspension of an individual player
- Other steps as may be warranted

The permit holder will be required to notify the Town of what remedial action has been implemented. The Town also reserves the right to suspend permits for Sport Clubs where inappropriate behaviour is not addressed to the Town's satisfaction, or where the behaviour continues.

Presence of a Safety Ambassador

As part of our CYGHA Return to Play plan, we have asked for volunteers to fill this role at all CYGHA Development Return to Play Sessions. Each session will have a Safety Ambassador to organize the efforts of the CYGHA with items such as attendance, pre-screening, mask wearing, and practicing physical distancing at all times when in the facility (unless participating with the on ice activity). The Safety Ambassador is expected to stay in the arena during the entire time. They need to be there no earlier than 30 minutes before the start of the on ice session to check everyone in and make sure that everyone has read and understands the protocols. Once the session begins they must stay to ensure that anyone entering the facility for CYGHA purposes (players, parents) has filled out the waiver, has received a passing grade, and can show proof via their phone or with a paper printout. They are also there to ensure that everyone entering the facility follows the physical distancing protocol as well as any other CYGHA and Town of Aurora protocols. The coaches and trainers are expected to help enforce the protocols and assist the Safety Ambassador where necessary.

Screening Process

Every participant needs to fill in the online screening within 24 hours of the session.

Each participant is allowed ONE spectator (if indicated on the screening form)

The Email received after screening is the passport into the building.

It **MUST** be shown to the safety ambassador, either by showing their phone, or by printing out the e-mail.

If this isn't possible, it must be done again and verified, or entry will be denied.

Screening Link:

<https://ewaivers.ca/pages/cygha-ps>

Important Protocol Reminders

The Town of Aurora would like for us to highlight certain reminders regarding new and existing protocols. These protocols below replace what was in place last March. Please read these over before coming to the arena so that you are familiar with the protocols and any changes that have occurred. Following these protocols are mandatory and helps us ensure the safety of everyone. Safety is the number one priority of the CYGHA.

- Safety Ambassadors must check in with the Town of Aurora customer service staff to make sure that the team/session group can enter the facility. They must identify themselves as the Safety Ambassador to the Town staff and must confirm with Town staff that they have conducted contact tracing and verified COVID screening for all persons who enter the facility in association with that permit;
 - a. No person associated with the CYGHA shall be allowed to enter the building unless the Safety Ambassador has verified/conducted the screening and contact tracing;
 - b. The Safety Ambassador may conduct the screening and contact tracing indoors or outdoors, but must enter with the group to provide verification to Town staff;
 - c. The Safety Ambassador must follow the direction of Town staff, which may include relocating to another specified location to conduct screening and contact tracing;
 - d. Once the Safety Ambassador is no longer available at the entrance, no further entry will be allowed for anyone associated with the CYGHA;
- **Safety Ambassadors (SA) must make sure that all players, coaches, trainers, and parents have passed their screening before entering the facility. The Safety Ambassador must also ensure that all players, coaches, trainers, and parents/spectators use the Town hand sanitizer upon entering the facility.** Any CYGHA groups or teams will enter and exit the facility as directed by the Town
- Each participant is allowed ONE spectator (if indicated on the screening form)
- In an effort to promote physical distancing of all facility users in Community Centres, all CYGHA users must arrive to the facility no earlier than 30 minutes prior to start of the permitted time, and must vacate the facility no later than 25 minutes after the end of the permitted time

- Any person who enters or uses the facility maintains a physical distance of at least two metres from any other person who is using the facility, except where allowed in accordance with the Provincial Order i.e. players on the ice
- In support of the Region's Medical Officer of Health's instructions to businesses and organizations regarding Mandatory Use of Face Masks, the Town requires that all persons wear face masks/coverings while inside the arenas. There are exceptions for players on the ice, spectators while consuming food or drink, the person is required to remove the face mask or covering for any emergency or medical purpose, or a child under the age of 2
- Please remind participants including coaches to put their mask on as soon as possible, once off the ice
 - there have been instances where players and coaches step off the ice and engage in discussion before they put on their masks
 - it is **STRONGLY RECOMMENDED** that coaches wear their masks throughout their time in the arena including their time on ice
- Everyone entering the facility is encouraged to have their own hand sanitizer and apply it generously before touching your mask when you go to take it off (if you are a player and taking it off to go onto the ice surface) or put it on
- Players and coaches are allowed to use the dressing rooms in order to get changed before and after the permitted ice time. Anyone in the dressing rooms must wear a properly fitted and secured face mask. Face masks are to cover both the nose and the mouth at all times when being worn.
- A maximum of one (1) parent/guardian is allowed to enter the facility with each participant associated with the permit issued for that time:
 - a. The parent/guardian must remain in the designated seating area at all times(in the stands at the arena), except for the following:
 - i. To accompany the participant to the dressing room to assist with putting on equipment/skates where necessary;
 - ii. To accompany the participant to use the washroom where necessary;
 - iii. To assist the participant with the removal of equipment/skates where necessary;
 - iv. To use the washroom themselves.
 - b. The parent/guardian must immediately return to the designated seating area(in the stands at the arena)
 - c. All parents/guardians must be included in the screening and contact tracing procedures by the Safety Ambassador in accordance with the Provincial Order and this document
- Arena users are asked to fill up their water bottle prior to arriving at the facility. Water bottle refilling stations will be operational, however, the water fountains are not in service
- Off-ice training (i.e. warm-up) is not allowed within the facility, however space outside the facility can be used if physical distancing is followed
- Washrooms and showers inside dressing rooms are now operational but the CYGHA strongly encourages players not to use the showers at this time in order to minimize the risk of exposure. Restricting the time spent inside of the dressing rooms before and after the on ice event is strongly recommended

- Arena users are asked to remain in the designated dressing rooms, unless otherwise directed by Town staff, until the designated permit start time and return to the dressing room immediately following the end of permit time to reduce any interaction with other permit holders
- There can be no more than one (1) individual in the Arena Penalty Box at any given time

Protocols Specific to Arena Traffic Flow

- Aurora Community Centre, McAlpine Lincoln Arena:
 - 1. All entry and re-entry to the building must be through the main entrance only
 - 2. Spectator seating is above the dressing rooms inside the arena, the warm seating area is closed
 - 3. Sport Clubs are recommended to not leave any personal belongings in the Dressing room as it will remain unlocked during permitted use
- Stronach Aurora Recreation Complex, Pfaff Arena:
 - 1. The main entrance must always be used as the only entrance
 - 2. Spectator seating is inside the arena, opposite to the players benches. The lobby area is closed for spectators
 - 3. Sport Groups and Arena users need to bring their own personal padlock if they wish to secure the belongings in the Dressing room
- Stronach Aurora Recreation Complex, Aurora Toyota Arena:
 - 1. The main entrance must always be used as the only entrance
 - 2. All re-entry into the building must be through the main entrance only
 - 3. Spectator seating is inside the arena, opposite to the players benches. The lobby area and outside the glass opposite to the pool entrance is closed for spectators
 - 4. Sport Clubs and Arena users need to bring their own personal padlock if they wish to secure the belongings in the Dressing room